



## **WHOIS Policy**

This WHOIS Policy (“Policy”) of Plan Bee, LLC (the “Registry”) is to be read together with the Registration Agreement and words and phrases used in this Policy shall have the same meaning attributed to them in the Registration Agreement unless otherwise specified or the context clearly otherwise requires.

Please note that the Registry may modify this Policy from time to time in order to comply with applicable laws and terms and conditions set forth by ICANN and/or the Registry. Any revisions or modifications to this Policy shall be effective thirty (30) days after the initial date of posting such revisions or modifications on the Registry’s website and such amendments shall be binding upon the domain name registrant.

### **Thick WHOIS**

The Registry will include a thick WHOIS database both accessible on port 43 as well as on port 80 (http) as required in Specification 4 of the Registry’s ICANN Registry Agreement (“Registry Agreement”).

The WHOIS service is a standard feature of domain name systems, and offers domain name and registrant data available for members of the public to view or use. WHOIS comprises the record associated with a specified domain name. The purpose of the WHOIS service is to allow users to query a domain name to find out the identity and/or contact details of the registrant.

### **ICANN requirements**

The WHOIS data will be held by the Registry in accordance with its Registry Agreement.

The Registry will also comply with all the security, WHOIS, and privacy requirements required by ICANN whether in the Consensus or Temporary Policies (as defined in the Registry Agreement) or elsewhere.

*Where there is a conflict in your agreement with a registrar, or a registrar’s agreement with the Registry, and any ICANN requirement on data, WHOIS and privacy, whether or not in force at the date of the respective agreement, the ICANN requirement will prevail.*



## **Safeguarding security and privacy**

Upon registration of a domain name and formation of an agreement between you and either the Registry or a registrar, the Registry may collect and utilize information and other data required to operate the Domain Name system (“DNS”) or as otherwise required by ICANN.

The Registry will take reasonable steps to maintain the security and privacy of information or data that it may collect in connection with the planned function and usage of domain names.

The Registry will comply with all confidentiality and security regulations in its jurisdiction of residence. The Registry has further ensured that its suppliers will take all reasonable measures to maintain the security and privacy of information collected from the Registry.

The WHOIS policy requires certain personal details to be published in the public domain. You may utilize a proxy registration service to protect your privacy, or for any other legitimate purpose.

## **Conditions for Registrars Offering Proxy Services**

In the event that registrars elect to offer such services, registrars must ensure that the actual WHOIS data is obtained from the registrant and must maintain accurate records of such data.

## **Law Enforcement**

Where a proxy is used, registrars must provide law enforcement agencies (“LEA”) with the actual WHOIS data upon receipt of a verified request.

You should be aware that despite using a proxy registration service, *actual WHOIS information will be provided to LEA* upon request in order to establish liability for all actions in relation to a domain name.

In addition, where a domain name is removed from the root zone, the domain name record may still appear in the gTLD WHOIS database so that the name and entities can be investigated by LEA should they elect to become involved.

## **The Registry's efforts to promote WHOIS Accuracy**

The Registry or its outsourced service providers may occasionally review, at their discretion, a random sampling of domain names within .BUILD to test the accuracy and authenticity of the WHOIS information.



The Registry may examine the WHOIS data for evidence of inaccurate or incomplete WHOIS information. If such errors or missing information exists, notice shall be forwarded to the relevant registrar, who shall be required to address these deficiencies with the relevant registrants.

### **Efforts to improve WHOIS Accuracy**

You are required to provide accurate WHOIS contact details, and to keep those details current.

Registrars are obliged to obtain accurate WHOIS information from all registrants and to submit this data to the Registry for information for all domain names they sponsor.

Pursuant to all ICANN and Registry policies, you may access the WHOIS information at any time, and make amendments where errors exist or to maintain accuracy.

You must immediately update WHOIS information following any change in name, address, e-mail address, telephone, fax numbers or other required data. An omission or delay in amending such information or informing the Registry of such changes may result in locking or seizure of your domain name(s).

### **Correcting errors**

Your first point of contact for correcting any WHOIS error is the registrar. The registrar is obligated to accept written complaints from a registrant or any third party regarding false and/or inaccurate WHOIS data, which the registrar is required to investigate and correct in accordance with its guidelines.

If you feel that your issue has not been dealt with under the registrar's procedures, please read the Registry's Acceptable Use and Takedown Policy. If you feel that there has been an abuse, please submit a complaint directly to the Registry at [abuse@dotbuild.co](mailto:abuse@dotbuild.co).



## WHOIS Terms of Service

Access to .BUILD WHOIS information is provided to assist persons in determining the contents of a domain name registration record in the .BUILD Registry database. The data in this record is provided by the Registry for informational purposes only, and the Registry does not guarantee its accuracy. This service is intended only for query-based access. You agree that you will use this data only for lawful purposes and that, under no circumstances will you use this data to:

(a) allow, enable, or otherwise support the transmission by e-mail, telephone, or facsimile of mass unsolicited, commercial advertising or solicitations to entities other than the data recipient's own existing customers; or

(b) enable high volume, automated, electronic processes that send queries or data to the systems of the Registry, its registry service provider, or a registrar, except as reasonably necessary to register domain names or modify existing registrations.

The Registry reserves the right to modify these terms of service at any time and for any reason. By submitting WHOIS queries on [www.whois.build](http://www.whois.build), you agree to abide by this policy.